



CAREERS

Current Job Opportunity

PROFESSIONAL SERVICES TECHNICAL SPECIALIST

This position is a sales engineering role to support pre-sales, as well as product integration opportunities. The role combines project planning, hands-on custom implementation, sales support and managing customer communications as well as the ability to present and train others on technical concepts and new functionality in a Remote Deposit Capture software environment.

Primary Job Functions:

- Managing projects and leading cross-functional teams that include developers, support personnel and clients
- Creating custom implementation solutions using proprietary applications and software tools on an ASP.NET web technology platform
- Providing presales and sales support and consultation as well as customer guidance
- Providing training and general expertise on RDM's proprietary software environments (ITMS)

Secondary Job Functions:

- Participation in User Acceptance Testing
- Providing feedback on product enhancements and customer issues back to internal teams
- Supporting internal teams with advanced knowledge of product lines and technical solutions

Qualifications:

- Strong training and presentation skills
- Strong communication skills
- 3-5 years of software industry experience
- 3-5 years financial industry experience
- 3-5 years project management experience
- Knowledge of ASP.NET, javascript/jquery, XML/XSLT, HTML development
- Knowledge of SQL, SharePoint, Visio, MS Dynamics CRM
- Excellent verbal and written communications skills in English
- Able to travel outside of Canada (valid passport required)

Candidates must be willing to have a background, credit and security check and be flexible to work statutory holidays to support U.S. customers.

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