



CAREERS

Current Job Opportunity

INTERMEDIATE/SENIOR SOFTWARE QUALITY ASSURANCE SPECIALIST

This position will be responsible for the development and testing of consumer facing applications following industry standard software development techniques & practices for testing RDM products. Key responsibilities include bringing test automation skills to the QA department and leading the automation project in QA while being able to effectively communicate with various levels of the organization on project status. Must be capable of working independently and collaboratively with team members and able to demonstrate innovation and accountability for assigned responsibilities.

Key Responsibilities

Testing

- Create and maintain test documentation including test strategies, test plans and test reports
- Create, execute and record results for test cases and test scenarios
- Identify, document and track defects and change requests as required
- Report on test results and testing status throughout the project by providing verbal and written status reports
- Troubleshoot issues which arise by working to reproduce them in a test environment

Software Configuration

- Perform software installation and configuration on test systems
- Prepare, maintain and document test environments
- Validate functionality and performance of test systems
- Monitor and communicate changes to test systems to the project team

Skills and Experience

- University Degree or College Diploma (coupled with experience) in applicable field
- 5+ years experience in software industry coupled with 5+ years experience in Software QA
- Ability to understand and implement software quality and QA methodologies
- Ability to understand advanced software quality processes
- Strong interpersonal and teamwork skills
- Superior verbal and written communication skills
- Excellent analytical, critical thinking and decision making skills
- Able to balance and prioritize multiple tasks and projects
- Displays a high degree of creativity and innovation in completing tasks
- Able to mentor and train junior employees
- Able to represent the QA department in communications with both internal and external customers

Preference will be given to candidates with:

- Knowledge of client/server technology, Windows operating systems, SQL, web technologies and .NET
- Experience testing integrated hardware and software solutions
- Knowledge of programming methodologies and languages

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